RO#
129875

CUSTOMER CONCERN SUMMARY

ADVISOR	LOGGED
BOB	10/25/26, 8:49 AM

COMPLAINT(S)

Customer states
1. Check engine on
2. Coolant leaking
3. Brake light out
4 A/C not working

DIAGNOSTIC DETAIL BY CATEGORY

MIL

- Check engine light has been on for 1 year.

Cooling

- Red fluid was seen on ground and about 1/2 gallon of water is added every few days.
- Customer unsure where fluid was added.

AC / Heat

- No air blows out of vents.

Exterior Lighting

- Brake lights are not working.

ANY WORK DONE

Customer did work 1 day ago. | Changed bulb | AutoZone/O'Reilly read codes, but codes were not provided.